



Risk Management Update

International Travel Insurance & Protection of Minors

Business Managers Meeting
February 10, 2026

A group of approximately 15 people of diverse ages and ethnicities are posing for a group photo in front of the Great Pyramids of Giza. They are standing on a rocky, uneven surface. In the background, the massive pyramids of Giza are visible against a clear, slightly hazy sky. Some individuals in the foreground are wearing hats and backpacks, suggesting they are tourists. The overall atmosphere is one of a group trip or vacation.

International Travel Insurance

International Travel Insurance Scope

Employees	Students	Guest
Takes place outside of the Traveler's Home Country. (not including the U.S.)	Takes place outside of the 50 United States.	Takes place outside of the Traveler's Home Country. (not including the U.S.)
Approved University Travel (Spend Authorization) while on active service.	Enrolled students participating in sponsored travel or study abroad programs.	Approved University ECM Spend Authorization (for Non-Worker) while in active service.
Includes incidental personal deviation of no more than 7 day(s).	Includes incidental personal deviation of no more than 7 day(s).	Includes incidental personal deviation of no more than 7 day(s).

Registering International Travel

Employees	Students	Guest
Workday Spend Authorization	LSU Student International Travel Registration	Guests and Other Affiliates International Travel Registration

www.lsu.edu/administration/ofa/oas/acctpay/international_travel.php

The screenshot shows the LSU Accounts Payable & Travel website. The top navigation bar includes links for Invoice Processing, LaCarte, Nonresident, Paymode, Travel (which is highlighted in white), Trainings, Workday, and Staff. Below the navigation is a banner with the LSU logo and the text "Accounts Payable & Travel". The main content area features a section titled "International Travel" with a sub-section for "Travel" and "International Travel". A note at the bottom states: "Effective January 1, 2026, all faculty, staff, students, employees, guests, and other affiliates are required to register any international travel for LSU related activities. LSU is committed to the health and safety of our community. The registration of international travel enables rapid location and communication in a crisis (e.g., mandatory evacuations, natural disasters, civil unrest). Trips that are exclusively personal in nature are not required to be registered. LSU aims to provide the safest and most responsible opportunity for". To the right, there is a "POLICIES" section with a link to "PM-13 UNIVERSITY TRAVEL REGULATIONS".

Insurance

- Employees and Guests - No Cost to Departments
- Students - \$1.30 Per Day Per Student (Department or Student Pay)

Benefits*	Limits*
Medical Expenses and Evacuation	\$500,000 (Preexisting Conditions \$20,000)
Security Evacuation	\$100,000
Repatriation of Remains	\$100,000
Emergency Reunion	\$12,500 – Hospitalization
Trip Cancellation, Delay, or Interruption	\$2,500
Accidental Death & Dismemberment	\$100,000

* Subject to all policy terms, conditions, and exclusions

Insurance

www.lsu.edu/riskmgt/travel/international-travel-insurance.php



The screenshot shows the LSU Office of Risk Management website. The header includes the LSU logo and "Office of Risk Management". The navigation menu includes: Claims Reporting, Insurances, Travel, Programs, Agreements, Forms, Vehicles, and Contact Us. The main content area is titled "International Travel Insurance and Assistance Services" and mentions "Provider: On Call International". It states that LSU partners with On Call International to support faculty, staff, students, and approved guests traveling internationally. The "Program Services" section lists medical, travel, security assistance, and evacuation services. A sidebar on the right is titled "RESOURCES" and lists: ON CALL INTERNATIONAL INSURANCE COVERAGE POLICY, ON CALL INTERNATIONAL ID CARD AND PLAN SUMMARY, and ON CALL INTERNATIONAL PRE-DEPARTURE RESOURCES. The "ON CALL INTERNATIONAL PRE-DEPARTURE RESOURCES" link is circled in yellow.

International Travel Insurance and Assistance Services

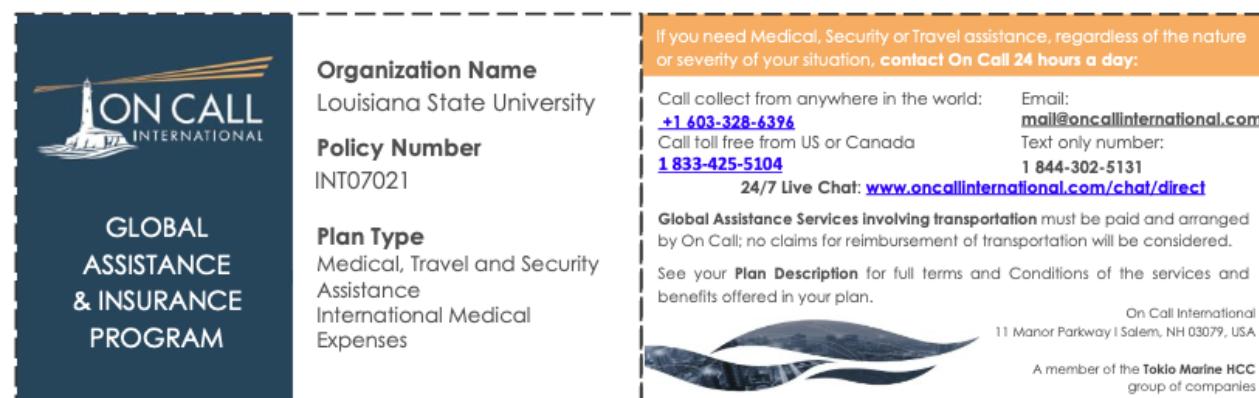
Provider: On Call International

LSU partners with On Call International, a global provider of travel risk management solutions, to support LSU faculty, staff, students, and approved guests traveling internationally. This program provides medical, travel, and security assistance, along with emergency response services, while travelers are abroad..

Program Services

The On Call International program includes:

- Medical, travel, security assistance, and evacuation services



The screenshot shows the On Call International Global Assistance & Insurance Program page for Louisiana State University. The page includes the On Call International logo, organization name (Louisiana State University), policy number (INT07021), and plan type (Medical, Travel and Security Assistance, International Medical Expenses). A callout box provides contact information for medical, security, or travel assistance, including a 24-hour phone number, email, toll-free number, and live chat option. It also mentions global assistance services for transportation and provides a link to the plan description. The page footer includes the On Call International logo, address (11 Manor Parkway | Salem, NH 03079, USA), and membership information (A member of the Tokio Marine HCC group of companies).

PRE-DEPARTURE RESOURCES



Horizon Intel Hub

Login with LSU credentials OR Member ID: LSUTigers



Review Plan Documents



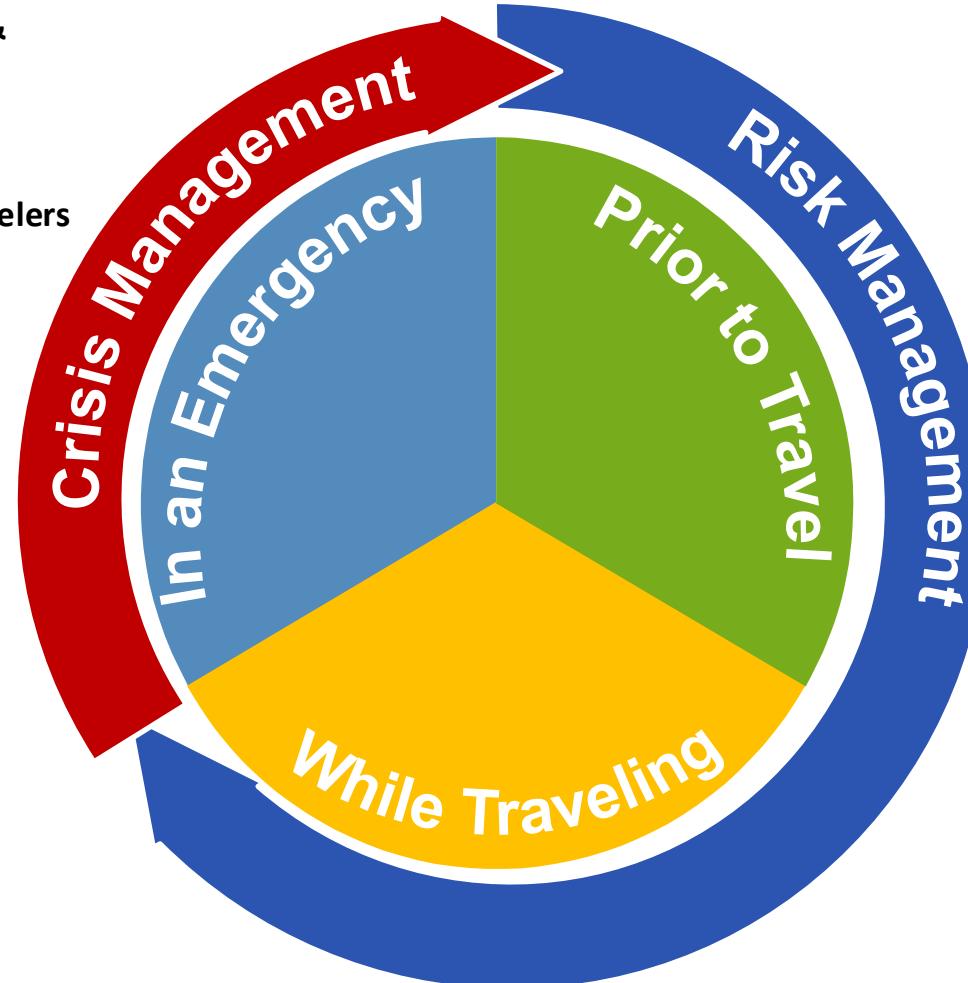
Watch Orientation Video



Pre-Trip Itinerary Review

Assistance Services

- Respond to the Medical & Security Need
- Provide visibility & recommendations to travelers



ENGAGE with our NEW
Global Travel and Safety
& Security Unit

Ray Luyngdoh
rlyngd1@lsu.edu

- Mitigating Health & Safety Risks
 - Help prepare
 - Inform & Advise
 - Notify & Respond
- Help travelers understand their risk & exposure.

24/7 PROFESSIONAL MEDICAL AND SECURITY OVERSIGHT

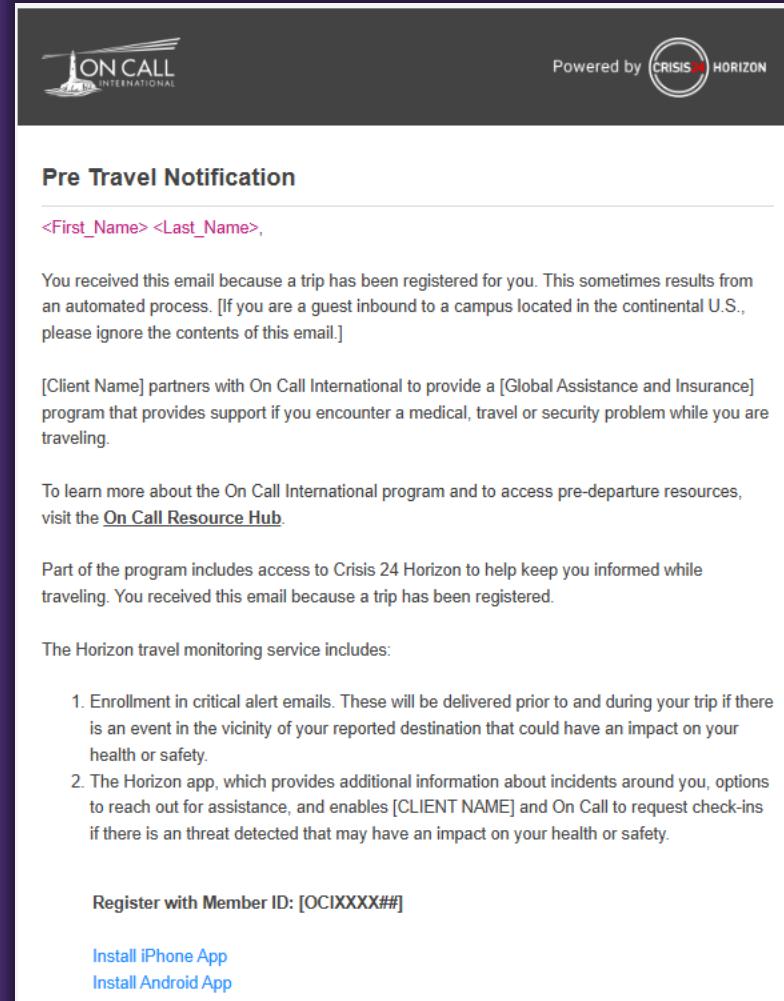


UPON EVERY (INTERNATIONAL) TRIP BOOKING:

Travelers will receive a Pre-Travel Notification Email

- ✓ Includes helpful pre-departure information such as:
- On Call Plan and Global Response Center information
- Mobile App info
- Location intelligence – a link to Country and City briefs

*This email will re-deliver 7 days prior to departure.



Pre Travel Notification

<First_Name> <Last_Name>

You received this email because a trip has been registered for you. This sometimes results from an automated process. [If you are a guest inbound to a campus located in the continental U.S., please ignore the contents of this email.]

[Client Name] partners with On Call International to provide a [Global Assistance and Insurance] program that provides support if you encounter a medical, travel or security problem while you are traveling.

To learn more about the On Call International program and to access pre-departure resources, visit the [On Call Resource Hub](#).

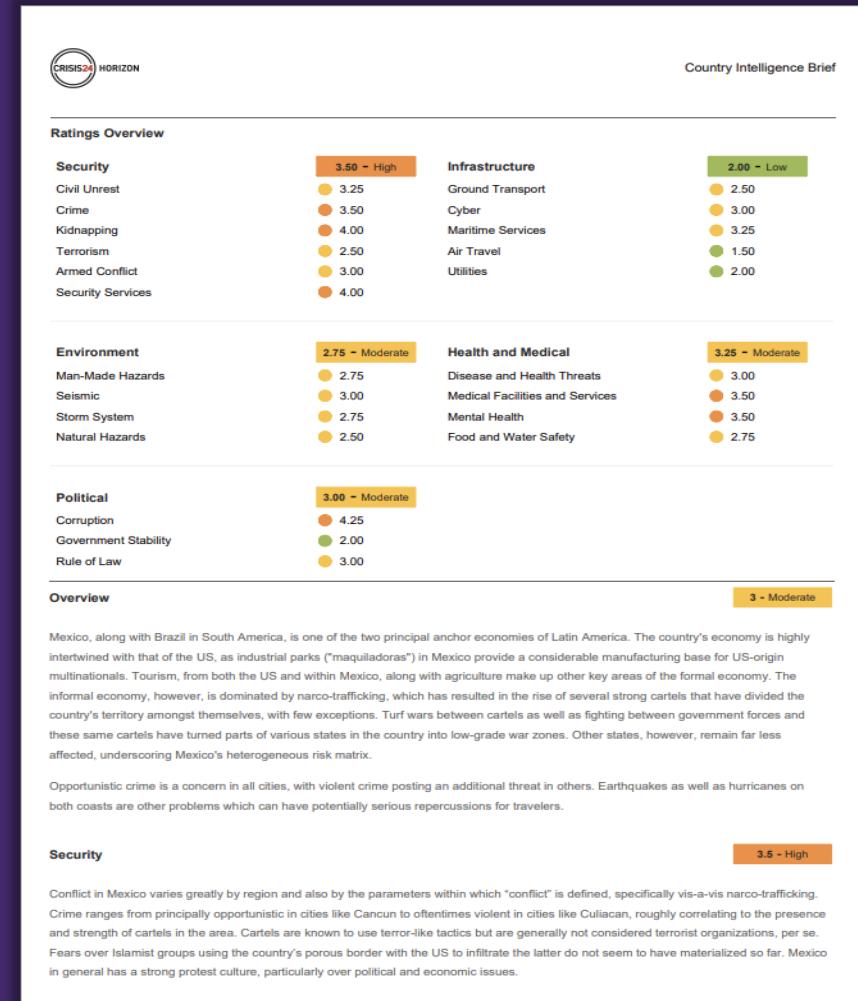
Part of the program includes access to Crisis 24 Horizon to help keep you informed while traveling. You received this email because a trip has been registered.

The Horizon travel monitoring service includes:

1. Enrollment in critical alert emails. These will be delivered prior to and during your trip if there is an event in the vicinity of your reported destination that could have an impact on your health or safety.
2. The Horizon app, which provides additional information about incidents around you, options to reach out for assistance, and enables [CLIENT NAME] and On Call to request check-ins if there is an threat detected that may have an impact on your health or safety.

Register with Member ID: [OCIXXXX##]

[Install iPhone App](#)
[Install Android App](#)



Travelers will also be enrolled to receive emailed ALERTS:

Warning Alert - Mexico - Protest Jan. 13 - Mexico City

Activists protesting in central Mexico City, Mexico, morning of Jan. 13. Increased security, transport disruptions likely. [view alert](#)

Alert Begins 13 Jan 2025 04:39 PM UTC

Alert Expires 14 Jan 2025 01:00 AM UTC

Categories Civil Unrest

- **Event:** Protest
- **Location(s):** The Zocalo in Mexico City ([map](#))
- **Date:** Jan. 13
- **Impact:** Likely increased security, transport and business disruptions

Summary

Activists affiliated with the Francisco Villa Popular Front (*Frente Popular Francisco Villa, FPFV*) are demonstrating at the Zocalo in central Mexico City during the morning of Jan. 13 to demand a resolution to their labor concerns. Participants initially marched to the location from Calzada de Tlalpan.

Increased security, localized transport and business disruptions are likely during the demonstration.

Advice

Avoid the demonstration and consider seeking alternative routes to circumvent the impacted area.

Location(s) affected by this alert

- Mexico City, Mexico

[View full alert details in Companion](#)

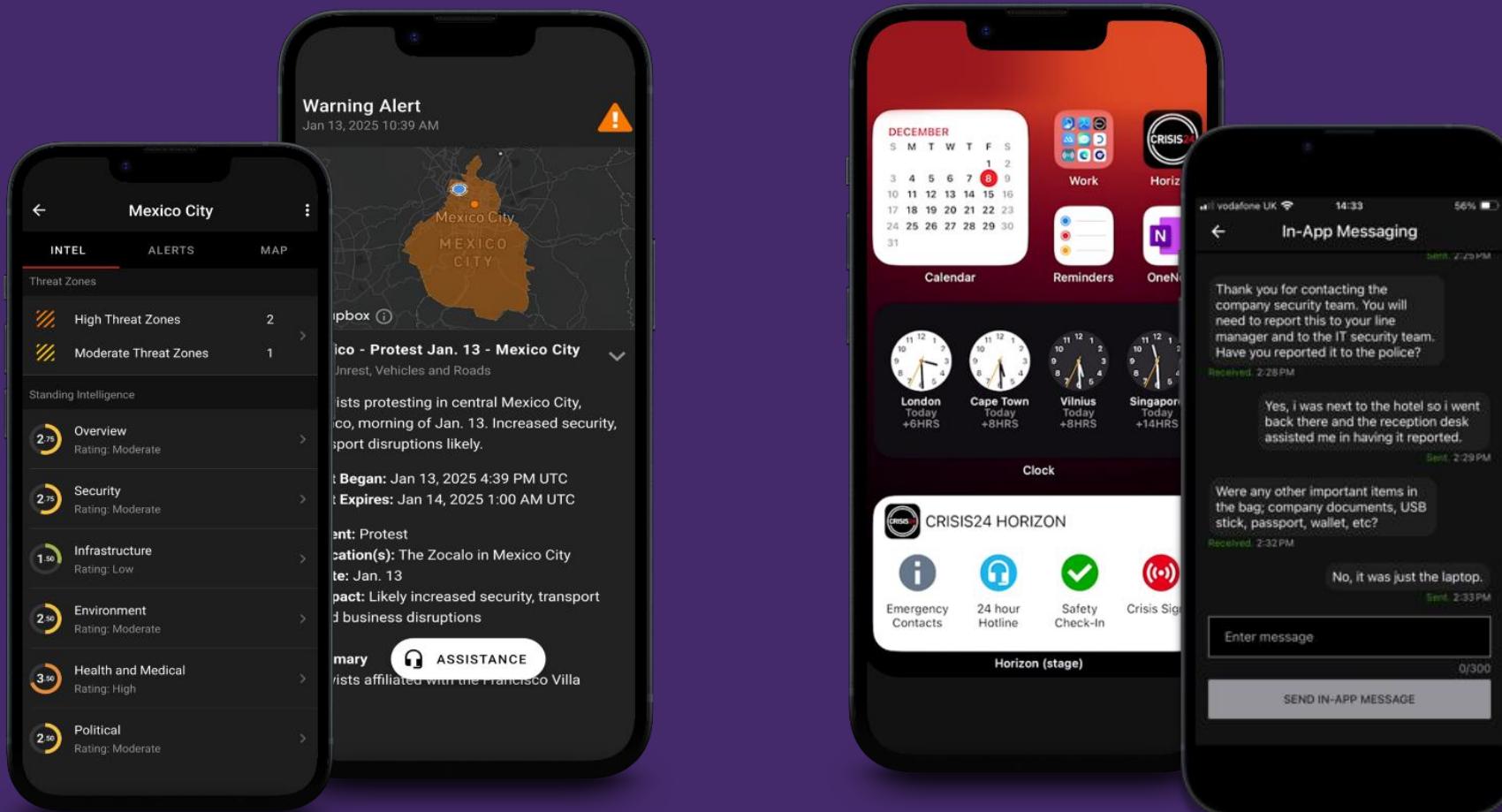
✓ Alerts are events detected by a global analyst team that may have an impact on travel, health or safety

✓ Alerts are rated as follows:

Alert Severity	Definition
Critical 	Immediate action required - The incident will impact operations or travel. The situation is certain to adversely affect a client's itinerary, health, security, and/or safety. The related developments will require the client and security/travel/asset manager to take action or engage local assistance resources as quickly as possible.
Warning 	Heightened vigilance required - The incident will likely impact operations or travel. The situation has potential to adversely affect travelers, expatriates, client assets, or business continuity. The related developments will probably require the recipient to take precautionary action or seek local advice or resources.
Caution 	Awareness required - The incident will likely have limited, localized impact for operations or travel, but is unlikely to adversely affect travelers, expatriates, client assets, or business continuity in the immediate term. The recipient will most likely not need to take action or seek local advice or resources.

✓ Designated administrators at your institution or organization are notified when an alert impacts your location and may reach out to verify a traveler's welfare

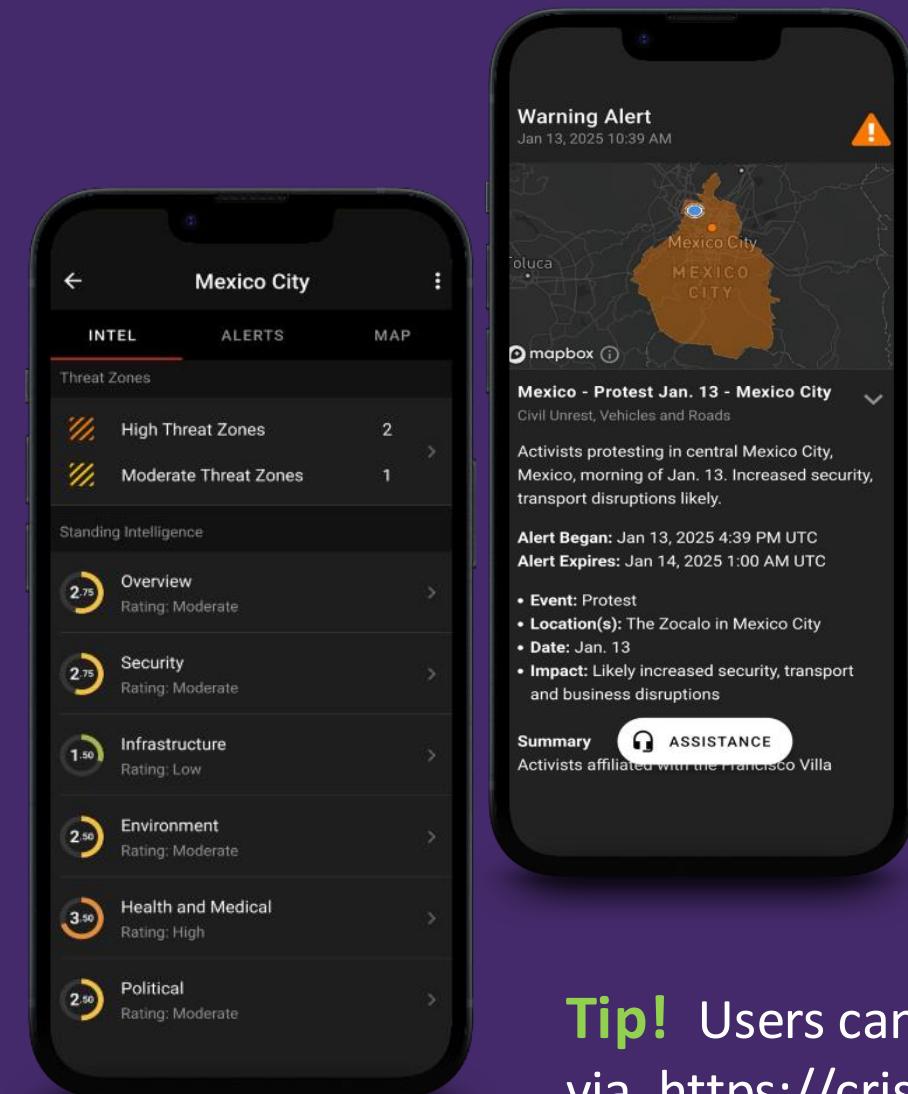
WHY USE THE MOBILE APP?



Alert & Location Intelligence

Getting Help

ALERT & LOCATION INTELLIGENCE



LOCATION FEATURES - access INTEL, ALERTS, and RISK MAP

MY LOCATIONS

- With Location Services enabled, a user's current location wherever they travel will appear at the top of the My Locations list
- Users can also add any other locations they want to see on the home screen (example: work locations, vacation destinations, family member locations)

ADVICE SHEETS

- Searchable database of 140 health, safety and travel topics

Tip! Users can also access Horizon Intelligence in a browser on a desktop/ laptop via <https://crisis24horizon.com/oci/login>

GETTING HELP

Emergency Contacts =

Local emergency response #'s
(requires location services to be enabled)

24 hour Hotline =

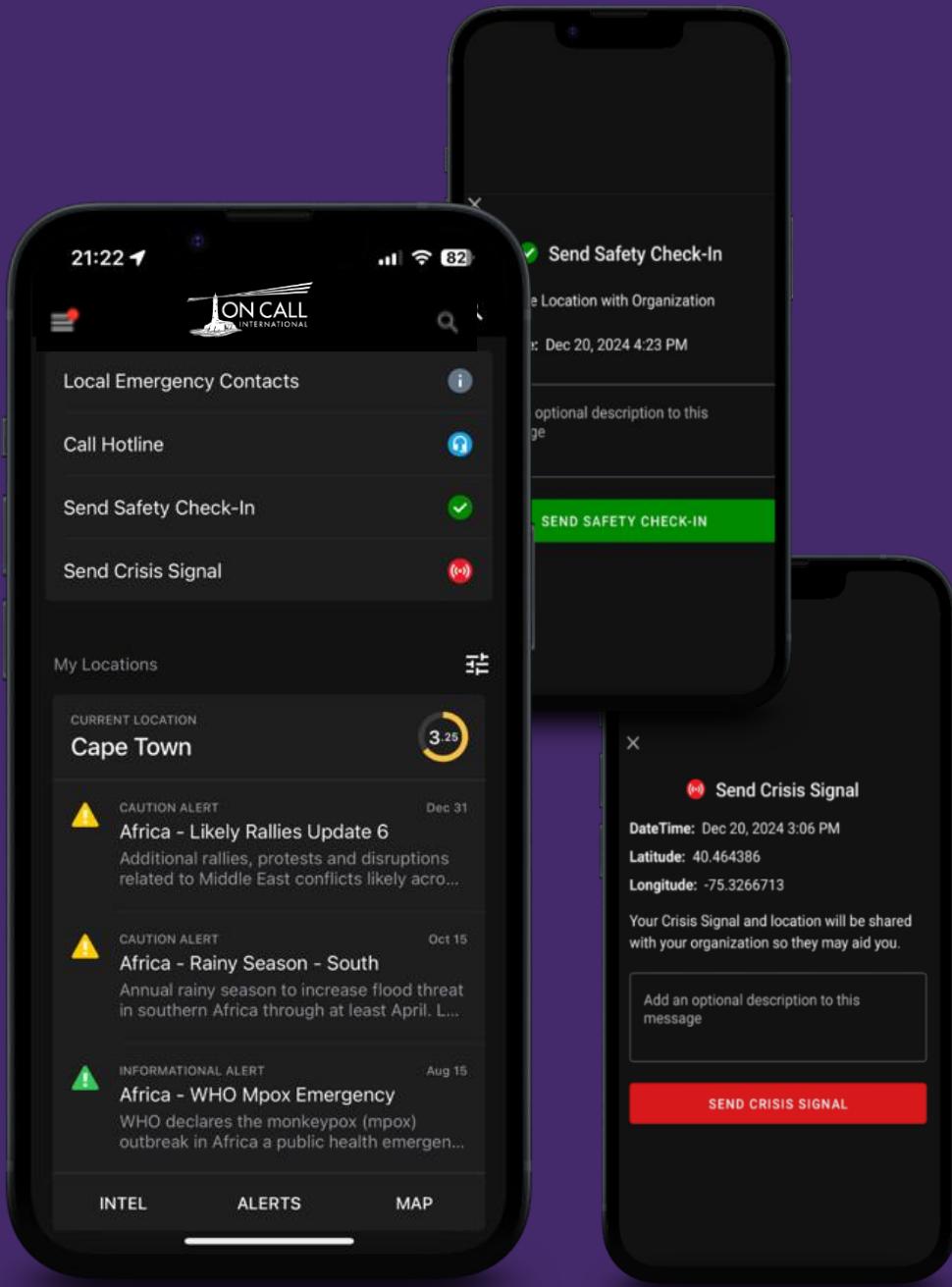
On Call 24/7 Global Response Center

Safety Check-in =

Sends a notification to On Call - "I'm OK"

Crisis Signal =

Alerts On Call security team that help is needed



Tip!

Add a widget to your home screen



GETTING STARTED

Find the Horizon Mobile app in the app store and **download** it

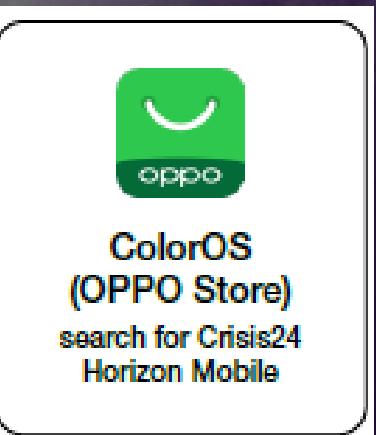


Scan the QR code

or

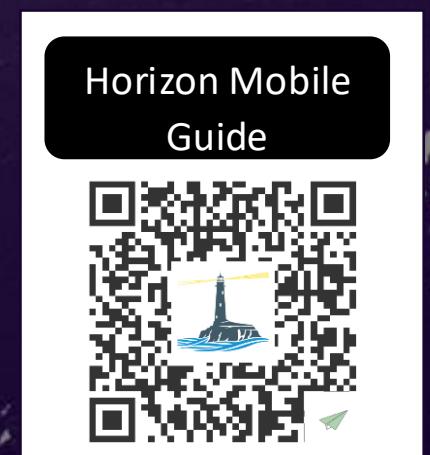
Click on the Apple or Android link in the image
or

Search for Crisis24 Horizon Mobile in the app store



Upon login, the app will walk through recommended settings.

Learn more in the User Guide to optimize settings.





Protection of Minors

Youth Program Registration

LSU Office of Finance & Administration

LSU
Office of Risk Management

Claims Reporting ▾ Insurances ▾ Travel ▾ Programs ▾ Agreements ▾ Forms ▾ Vehicles Contact Us ▾

Protection of Minors in Youth Programs



LSU Youth Programs & Non-LSU Youth Programs Occurring on LSU Property

This webpage is to assist youth programs, as well as their employees and volunteers, with minimizing the risk of harm to minors participating in youth programs. It includes information on the University's youth protection policy, youth program registration, training, background checks, and reporting. This information can be found by clicking on the appropriate campus below.

Please contact youthprotect@lsu.edu or at 225-578-7906 for questions related to the youth protection program.

Select Your Campus

[LSU A&M \(BATON ROUGE\)](#) [NON - LSU PROGRAMS](#)

Permanent Memorandum 16 (PM-16)—Protection of Minors Participating in University Programs

Although PM-16 is now in effect, LSU is preparing procedures for compliance and enforcement. Until such procedures are put in place, programs are temporarily waived from full compliance with PM-16 although efforts should be made toward full compliance whenever possible. Aside from PM-16, all programs must be in compliance with state and federal laws and regulations regarding working with minors at all times.

Reporting

To report suspected abuse or neglect of a minor, **call the State of Louisiana Hotline at 1-855-4LA-KIDS (1-855-452-5437) toll-free, 24 hours a day, 365 days a year.** All calls are confidential.

PM-16 — Protection of Minors Participating in University Programs

<https://www.lsu.edu/riskmgt/youth/youth.php>

PS-88 Summer Youth Camps

Summer Youth Camp Application
Contact: Finance and Administration
Ashley Territo
aterrito@lsu.edu

Youth Program Requirements



Registration

Training

Background Checks – FASOP: HR-04

Reporting

Program Registration



- Programs in which LSU assumes the supervision of minors, wherever such programs occur, including virtually.
- Programs not supervised, guided, or overseen by LSU, but occurring on University property.
- Programs include but are not limited to:
 - athletic sport camps
 - day camps
 - workshops
 - academic camps
 - mentoring programs
 - academic competitions
 - 4-H programs
 - field trips
 - conferences
 - research activities
 - campus tours

Questions

LSU

youthprotect@lsu.edu

225-578-7906





Questions

Thank You
riskmanagement@lsu.edu