



Risk Management Update

International Travel Insurance & Protection of Minors

Business Managers Meeting

February 10, 2026

A group of international travelers, including men and women of various ages, are posing for a photo in a desert landscape. In the background, a large, ancient stone pyramid stands prominently, with rolling hills and mountains visible in the distance under a clear sky. The travelers are dressed in casual outdoor attire, including hats, backpacks, and comfortable clothing. Some are standing, while others are sitting or kneeling on the rocky ground. The overall scene conveys a sense of adventure and global exploration.

International Travel Insurance

International Travel Insurance Scope

Employees	Students	Guest
Takes place outside of the Traveler's Home Country. (not including the U.S.)	Takes place outside of the 50 United States.	Takes place outside of the Traveler's Home Country. (not including the U.S.)
Approved University Travel (Spend Authorization) while on active service.	Enrolled students participating in sponsored travel or study abroad programs.	Approved University ECM Spend Authorization (for Non-Worker) while in active service.
Includes incidental personal deviation of no more than 7 day(s).	Includes incidental personal deviation of no more than 7 day(s).	Includes incidental personal deviation of no more than 7 day(s).

Registering International Travel

Employees	Students	Guest
Workday Spend Authorization	LSU Student International Travel Registration	Guests and Other Affiliates International Travel Registration

www.lsu.edu/administration/ofa/oas/acctpay/international_travel.php

The screenshot displays the LSU Office of Accounting Services website. The main header reads "LSU Accounts Payable & Travel". A navigation bar includes links for "Invoice Processing", "LaCarte", "Nonresident", "Paymode", "Travel", "Trainings", "Workday", and "Staff". The "Travel" link is active, and a dropdown menu shows "Travel" and "International Travel", with the latter highlighted by a red circle. Below the navigation bar, the "International Travel" section is visible, containing a paragraph of text about the registration requirement effective January 1, 2026. To the right, a "POLICIES" section lists "PM-13 UNIVERSITY TRAVEL REGULATIONS".

LSU Office of Accounting Services

LSU Accounts Payable & Travel

Invoice Processing LaCarte Nonresident Paymode **Travel** Trainings Workday Staff

Travel
International Travel

International Travel

Effective January 1, 2026, all faculty, staff, students, employees, guests, and other affiliates are required to register any international travel for LSU related activities. LSU is committed to the health and safety of our community. The registration of international travel enables rapid location and communication in a crisis (e.g., mandatory evacuations, natural disasters, civil unrest). Trips that are exclusively personal in nature are not required to be registered. LSU aims to provide the safest and most accessible opportunities for

POLICIES

PM-13 UNIVERSITY TRAVEL REGULATIONS

Insurance

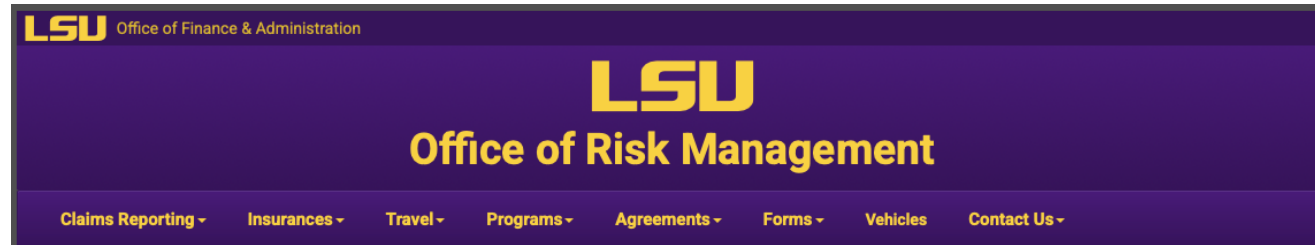
- Employees and Guests - No Cost to Departments
- Students - \$1.30 Per Day Per Student (Department or Student Pay)

Benefits*	Limits*
Medical Expenses and Evacuation	\$500,000 (Preexisting Conditions \$20,000)
Security Evacuation	\$100,000
Repatriation of Remains	\$100,000
Emergency Reunion	\$12,500 – Hospitalization
Trip Cancellation, Delay, or Interruption	\$2,500
Accidental Death & Dismemberment	\$100,000

* Subject to all policy terms, conditions, and exclusions

Insurance

www.lsu.edu/riskmgt/travel/international-travel-insurance.php



International Travel Insurance and Assistance Services

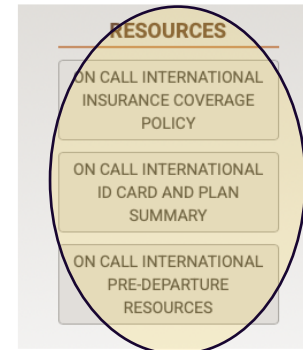
Provider: On Call International

LSU partners with On Call International, a global provider of travel risk management solutions, to support LSU faculty, staff, students, and approved guests traveling internationally. This program provides medical, travel, and security assistance, along with emergency response services, while travelers are abroad..


Program Services


The On Call International program includes:


- Medical, travel, security assistance, and evacuation services





PRE-DEPARTURE RESOURCES

**Horizon Intel Hub**
Login with LSU credentials OR Member ID: LSUTigers

**Review Plan Documents**

**Watch Orientation Video**

**Pre-Trip Itinerary Review**

**GLOBAL ASSISTANCE & INSURANCE PROGRAM**

Organization Name
Louisiana State University
Policy Number
INT07021
Plan Type
Medical, Travel and Security Assistance
International Medical Expenses

If you need Medical, Security or Travel assistance, regardless of the nature or severity of your situation, **contact On Call 24 hours a day:**

Call collect from anywhere in the world: **+1 603-328-6396**
Call toll free from US or Canada: **1 833-425-5104**
24/7 Live Chat: www.oncallinternational.com/chat/direct

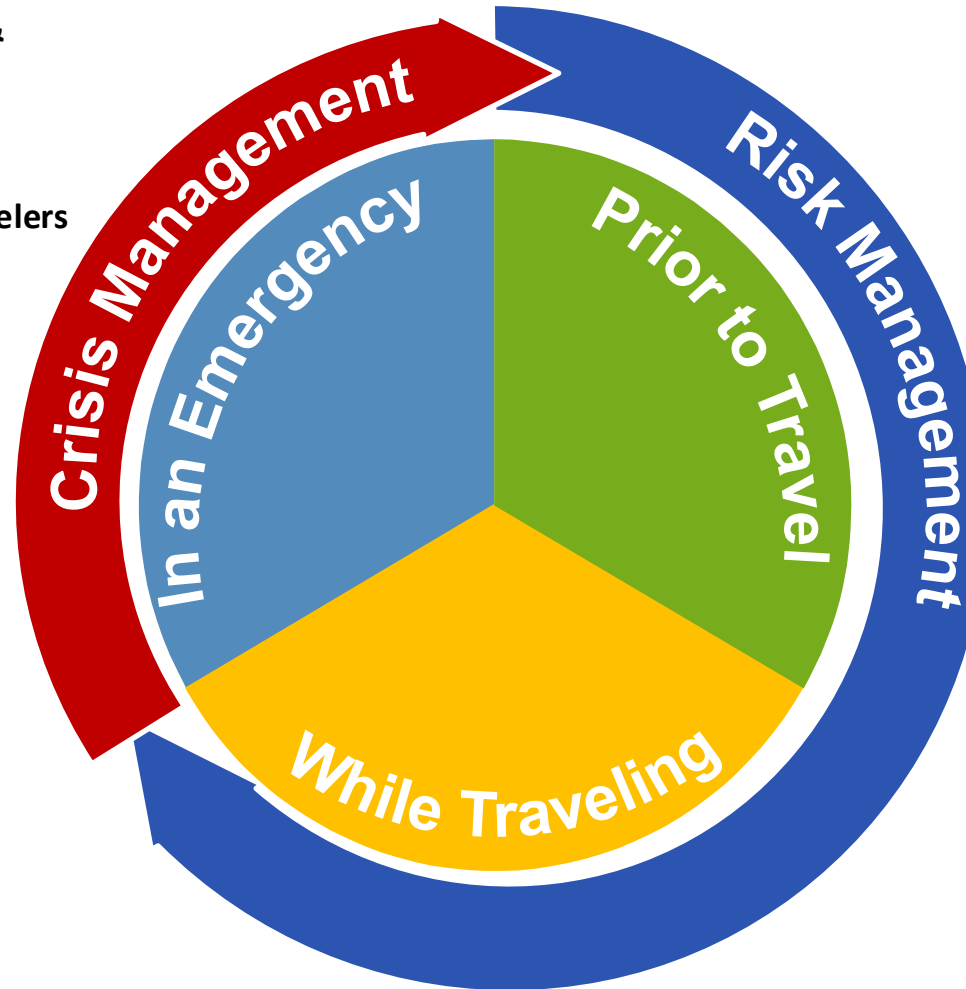
Email: mail@oncallinternational.com
Text only number: **1 844-302-5131**

Global Assistance Services involving transportation must be paid and arranged by On Call; no claims for reimbursement of transportation will be considered.
See your **Plan Description** for full terms and Conditions of the services and benefits offered in your plan.

On Call International
11 Manor Parkway | Salem, NH 03079, USA
A member of the **Tokio Marine HCC** group of companies

Assistance Services

- Respond to the Medical & Security Need
- Provide visibility & recommendations to travelers



**ENGAGE with our NEW
Global Travel and Safety
& Security Unit**

Ray Luyngdoh
rlyngd1@lsu.edu

- Mitigating Health & Safety Risks
 - Help prepare
 - Inform & Advise
 - Notify & Respond
- Help travelers understand their risk & exposure.

24/7 PROFESSIONAL MEDICAL AND SECURITY OVERSIGHT

MEDICAL TEAM



PHYSICIANS
PHYSICIAN'S ASSISTANTS
NURSE CASE MANAGERS



SUPPORT TEAM



SECURITY TEAM

MANAGER OF GLOBAL SECURITY
GROUND & LOGISTIC SUPPORT TEAMS
GLOBAL SECURITY SPECIALISTS





OPERATIONS TEAM

UPON EVERY (INTERNATIONAL) TRIP BOOKING:

Travelers will receive a Pre-Travel Notification Email

- ✓ Includes helpful pre-departure information such as:
- On Call Plan and Global Response Center information
- Mobile App info
- Location intelligence – a link to Country and City briefs

*This email will re-deliver 7 days prior to departure.



Pre Travel Notification

<First_Name> <Last_Name>,

You received this email because a trip has been registered for you. This sometimes results from an automated process. [If you are a guest inbound to a campus located in the continental U.S., please ignore the contents of this email.]

[Client Name] partners with On Call International to provide a [Global Assistance and Insurance] program that provides support if you encounter a medical, travel or security problem while you are traveling.

To learn more about the On Call International program and to access pre-departure resources, visit the [On Call Resource Hub](#).


Part of the program includes access to Crisis 24 Horizon to help keep you informed while traveling. You received this email because a trip has been registered.

The Horizon travel monitoring service includes:

1. Enrollment in critical alert emails. These will be delivered prior to and during your trip if there is an event in the vicinity of your reported destination that could have an impact on your health or safety.
2. The Horizon app, which provides additional information about incidents around you, options to reach out for assistance, and enables [CLIENT NAME] and On Call to request check-ins if there is an threat detected that may have an impact on your health or safety.

Register with Member ID: [OCXXXX##]

[Install iPhone App](#)
[Install Android App](#)

Country Intelligence Brief

Ratings Overview

Security	3.50 - High	Infrastructure	2.00 - Low
Civil Unrest	3.25	Ground Transport	2.50
Crime	3.50	Cyber	3.00
Kidnapping	4.00	Maritime Services	3.25
Terrorism	2.50	Air Travel	1.50
Armed Conflict	3.00	Utilities	2.00
Security Services	4.00		

Environment	2.75 - Moderate	Health and Medical	3.25 - Moderate
Man-Made Hazards	2.75	Disease and Health Threats	3.00
Seismic	3.00	Medical Facilities and Services	3.50
Storm System	2.75	Mental Health	3.50
Natural Hazards	2.50	Food and Water Safety	2.75

Political	3.00 - Moderate		
Corruption	4.25		
Government Stability	2.00		
Rule of Law	3.00		

Overview

3 - Moderate

Mexico, along with Brazil in South America, is one of the two principal anchor economies of Latin America. The country's economy is highly intertwined with that of the US, as industrial parks ("maquiladoras") in Mexico provide a considerable manufacturing base for US-origin multinationals. Tourism, from both the US and within Mexico, along with agriculture make up other key areas of the formal economy. The informal economy, however, is dominated by narco-trafficking, which has resulted in the rise of several strong cartels that have divided the country's territory amongst themselves, with few exceptions. Turf wars between cartels as well as fighting between government forces and these same cartels have turned parts of various states in the country into low-grade war zones. Other states, however, remain far less affected, underscoring Mexico's heterogeneous risk matrix.


Opportunistic crime is a concern in all cities, with violent crime posting an additional threat in others. Earthquakes as well as hurricanes on both coasts are other problems which can have potentially serious repercussions for travelers.

Security

3.5 - High

Conflict in Mexico varies greatly by region and also by the parameters within which "conflict" is defined, specifically vis-a-vis narco-trafficking. Crime ranges from principally opportunistic in cities like Cancun to oftentimes violent in cities like Culiacan, roughly correlating to the presence and strength of cartels in the area. Cartels are known to use terror-like tactics but are generally not considered terrorist organizations, per se. Fears over Islamist groups using the country's porous border with the US to infiltrate the latter do not seem to have materialized so far. Mexico in general has a strong protest culture, particularly over political and economic issues.

Travelers will also be enrolled to receive emailed ALERTS:

 **Warning Alert - Mexico - Protest Jan. 13 - Mexico City**

Activists protesting in central Mexico City, Mexico, morning of Jan. 13. Increased security, transport disruptions likely. [view alert](#)

Alert Begins 13 Jan 2025 04:39 PM UTC
Alert Expires 14 Jan 2025 01:00 AM UTC
Categories Civil Unrest

- **Event:** Protest
- **Location(s):** The Zocalo in Mexico City ([map](#))
- **Date:** Jan. 13
- **Impact:** Likely increased security, transport and business disruptions

Summary
Activists affiliated with the Francisco Villa Popular Front (*Frente Popular Francisco Villa*, FPFV) are demonstrating at the Zocalo in central Mexico City during the morning of Jan. 13 to demand a resolution to their labor concerns. Participants initially marched to the location from Calzada de Tlalpan.

Increased security, localized transport and business disruptions are likely during the demonstration.

Advice
Avoid the demonstration and consider seeking alternative routes to circumvent the impacted area.




Location(s) affected by this alert

- Mexico City, Mexico

[View full alert details in Companion](#)

✓ Alerts are events detected by a global analyst team that may have an impact on travel, health or safety

✓ Alerts are rated as follows:

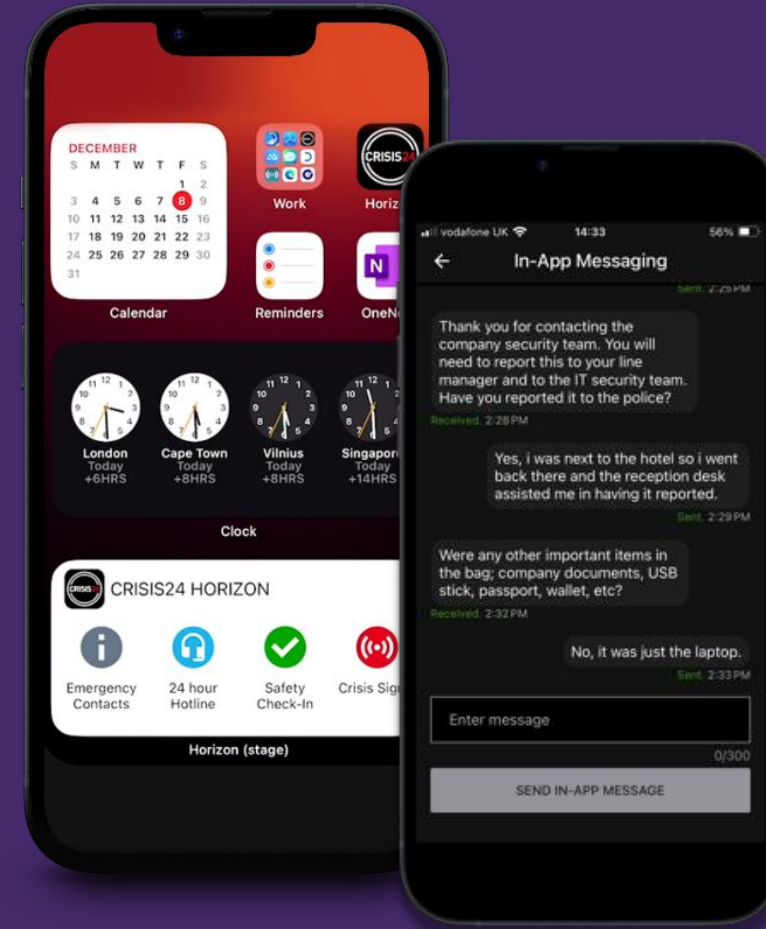
Alert Severity	Definition
<div>Critical</div> <div></div>	Immediate action required - The incident will impact operations or travel. The situation is certain to adversely affect a client's itinerary, health, security, and/or safety. The related developments will require the client and security/travel/asset manager to take action or engage local assistance resources as quickly as possible.
<div>Warning</div> <div></div>	Heightened vigilance required - The incident will likely impact operations or travel. The situation has potential to adversely affect travelers, expatriates, client assets, or business continuity. The related developments will probably require the recipient to take precautionary action or seek local advice or resources.
<div>Caution</div> <div></div>	Awareness required - The incident will likely have limited, localized impact for operations or travel, but is unlikely to adversely affect travelers, expatriates, client assets, or business continuity in the immediate term. The recipient will most likely not need to take action or seek local advice or resources.

✓ Designated administrators at your institution or organization are notified when an alert impacts your location and may reach out to verify a traveler’s welfare

WHY USE THE MOBILE APP?

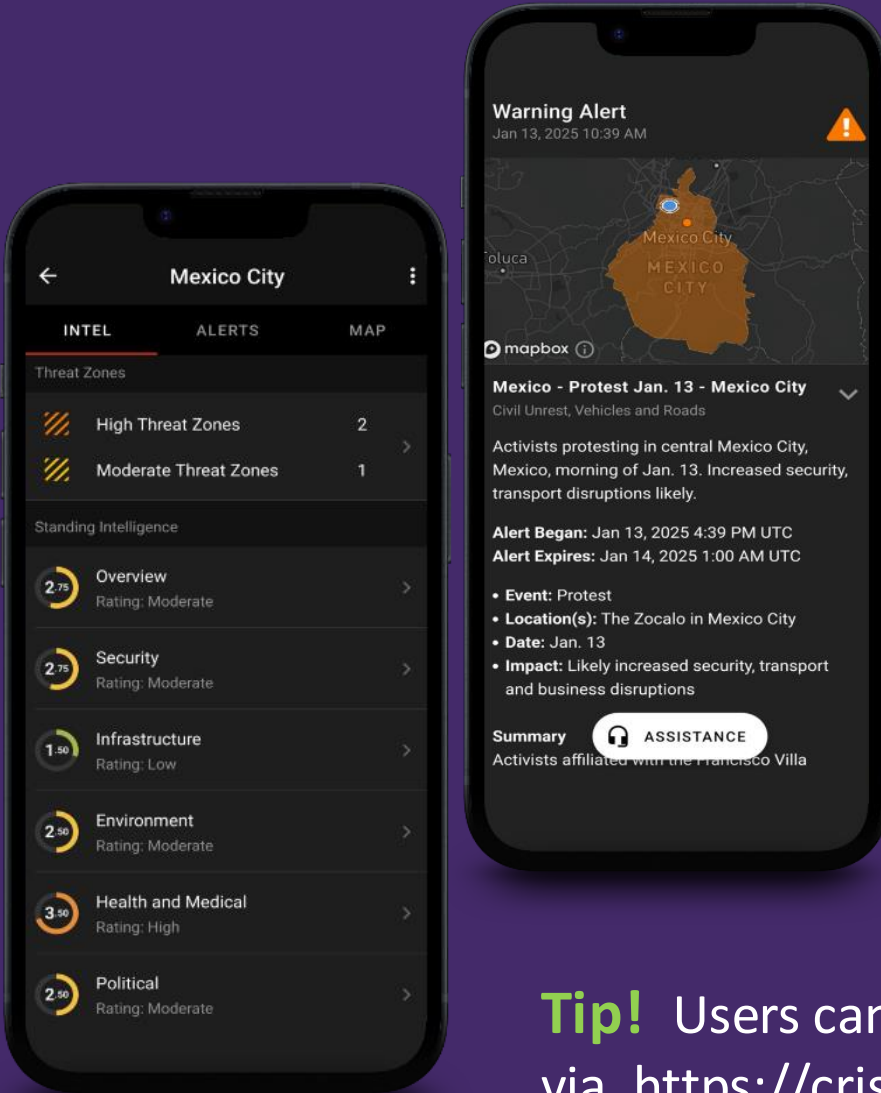


Alert & Location Intelligence



Getting Help

ALERT & LOCATION INTELLIGENCE



LOCATION FEATURES - access INTEL, ALERTS, and RISK MAP

MY LOCATIONS

- With Location Services enabled, a user's current location wherever they travel will appear at the top of the My Locations list
- Users can also add any other locations they want to see on the home screen (example: work locations, vacation destinations, family member locations)

ADVICE SHEETS

- Searchable database of 140 health, safety and travel topics

Tip! Users can also access Horizon Intelligence in a browser on a desktop/ laptop via <https://crisis24horizon.com/oci/login>

GETTING HELP

Emergency Contacts =

Local emergency response #'s
(requires location services to be enabled)

24 hour Hotline =

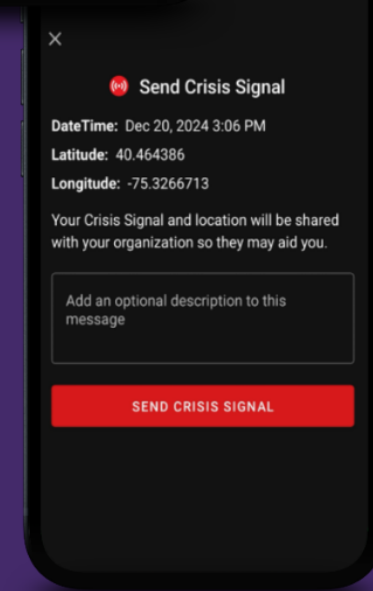
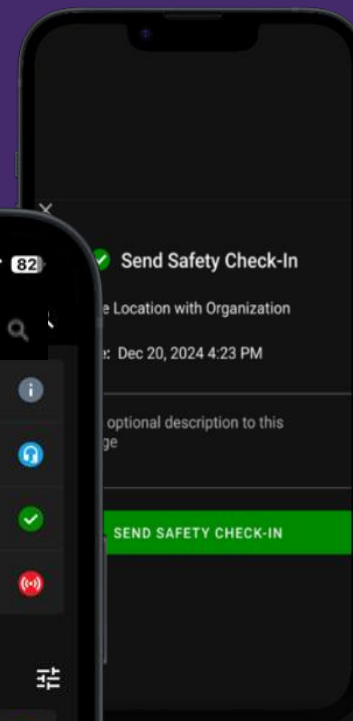
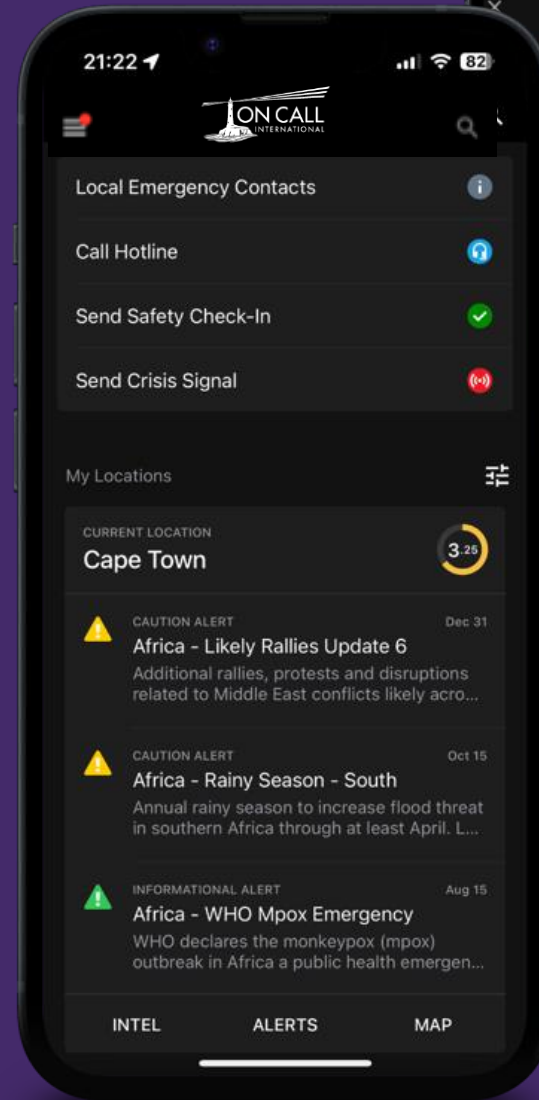
On Call 24/7 Global Response Center

Safety Check-in =

Sends a notification to On Call - "I'm OK"

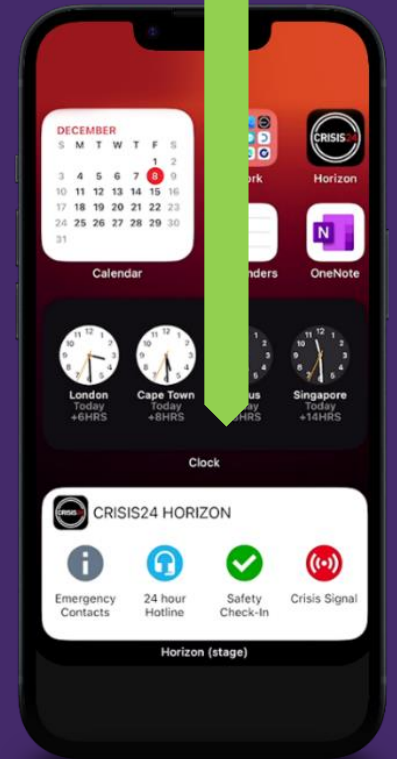
Crisis Signal =

Alerts On Call security team that help is needed



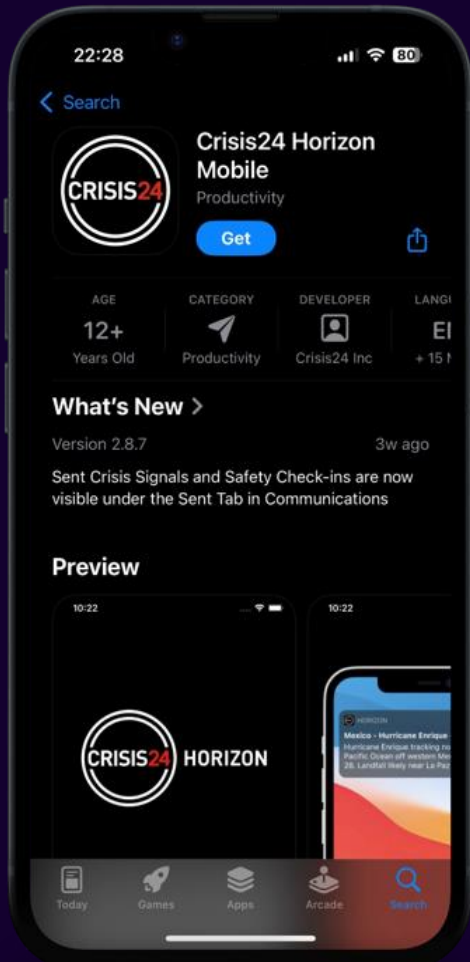
Tip!

Add a widget to
your home
screen



GETTING STARTED

Find the Horizon Mobile app in the app store and **download** it

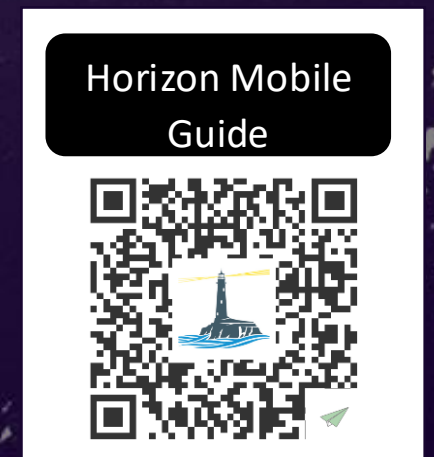


Scan the QR code
or
Click on the Apple or Android link in the image
or
Search for Crisis24 Horizon Mobile in the app store



Upon login, the app will walk through recommended settings.

Learn more in the [User Guide](#) to optimize settings.



The background image shows three young people sitting on a light-colored couch in a room. The person on the left has dreadlocks and is wearing a dark t-shirt. The person in the middle has shoulder-length brown hair and is wearing a light-colored t-shirt. The person on the right has short brown hair and is wearing a dark t-shirt. In the foreground, there is a large rectangular field made of interlocking plastic tiles, which is a standard setup for a robot competition. Several large white balls are scattered on the field. A robot, constructed from metal beams and gears, is positioned on the right side of the field. The entire image has a purple tint, and a semi-transparent white banner is overlaid across the middle, containing the text "Protection of Minors" in yellow.

Protection of Minors

Youth Program Registration


Office of Finance & Administration



Office of Risk Management

[Claims Reporting ▾](#)
[Insurances ▾](#)
[Travel ▾](#)
[Programs ▾](#)
[Agreements ▾](#)
[Forms ▾](#)
[Vehicles](#)
[Contact Us ▾](#)

Protection of Minors in Youth Programs





LSU Youth Programs & Non-LSU Youth Programs Occurring on LSU Property

This webpage is to assist youth programs, as well as their employees and volunteers, with minimizing the risk of harm to minors participating in youth programs. It includes information on the University's youth protection policy, youth program registration, training, background checks, and reporting. This information can be found by clicking on the appropriate campus below.

Please contact youthprotect@lsu.edu or at 225-578-7906 for questions related to the youth protection program.

Select Your Campus

LSU A&M (BATON ROUGE)

NON - LSU PROGRAMS

Permanent Memorandum 16 (PM-16)—Protection of Minors Participating in University Programs

Although PM-16 is now in effect, LSU is preparing procedures for compliance and enforcement. Until such procedures are put in place, programs are temporarily waived from full compliance with PM-16 although efforts should be made toward full compliance whenever possible. Aside from PM-16, all programs must be in compliance with state and federal laws and regulations regarding working with minors at all times.

Reporting

To report suspected abuse or neglect of a minor, call the **State of Louisiana Hotline** at 1-855-4LA-KIDS (1-855-452-5437) toll-free, 24 hours a day, 365 days a year. All calls are confidential.

PM-16 — Protection of Minors Participating in University Programs

<https://www.lsu.edu/riskmgt/youth/youth.php>

PS-88 Summer Youth Camps

Summer Youth Camp Application

Contact: Finance and Administration

Ashley Territo

aterrito@lsu.edu

Youth Program Requirements



Registration



Training



Background Checks – FASOP: HR-04



Reporting

Program Registration



- Programs in which LSU assumes the supervision of minors, wherever such programs occur, including virtually.
- Programs not supervised, guided, or overseen by LSU, but occurring on University property.
- Programs include but are not limited to:
 - athletic sport camps
 - day camps
 - workshops
 - academic camps
 - mentoring programs
 - academic competitions
 - 4-H programs
 - field trips
 - conferences
 - research activities
 - campus tours

Questions

youthprotect@lsu.edu

225-578-7906

LSU



The background of the slide features a grayscale image of the LSU Old Main building, a large classical structure with many columns and a prominent clock tower. The image is partially obscured by a solid purple horizontal band across the middle.

LSU

Questions

Thank You
riskmanagement@lsu.edu